GOLF BOOKING POLICY

Terms & Conditions

These Terms and Conditions shall apply to all members and guests/customers of Johor Golf & Country Club (JGCC) and JGCC shall be authorised and have the legal right to make any amendments and decision it deems fit.

Rates

- All rates applicable are in Ringgit Malaysia (MYR).
- Rates will be applicable for reservation made directly through approved sales channels only.
- All information and rates offered in agreement are strictly CONFIDENTIAL and shall not be disclosed to any third parties for whatever reason or purpose.
- Rates are subject to change without any prior notice.

Tee-Time Reservation Policy

- All tee-time bookings/reservations must be made at least 1 day before the date of the requested tee-time (subject to change from time to time).
- The booking/reservation shall be made via the Mobile app (for members* and member's guest).
- For visitor booking/reservation can be made via email or phone call.

Cancellation Notice and Policy

- Cancellations or any changes to the number of players, tee-time, date and golf
 course must be made at least 2 hours prior to the booked/reserved Tee-Time
 and shall be done via e-mail or contact the club office ("Cancellation Process").
 Failure to comply with the Cancellation Process would result in disciplinary
 action.
- Any request to add players, change of tee-time, date or golf course are strictly subject to the tee-time or golf course availability at that time.
- Cancellation here means not being able to play on the booked time and date. This does not apply to on day arrangements at the reception by cancelling an existing booking and changing it to another tee-time or golf course on the same day.
- Advanced cancellations are required in order to provide opportunities to other players to make advance bookings to play.
- No double bookings on the same day will be accepted under any circumstances. Players wishing to play a second round can apply in person at the Reception after completing their first round.
- Any player with an advanced tee time booking who fails to turn up to register at the reception or make cancellation 30 minutes before the scheduled tee time is

considered a NO SHOW and NO SHOW members and/or guests will be charged the full sum of the total cost.

- The rates on weekends or Public Holiday and weekdays are different.
- All confirmed bookings are STRICTLY non-refundable and non-transferable.



ADDRESS

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